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- Wands Are the basics good enough?
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- Voice Can you really do a voice UI?
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## WHAT IS 1117

User Interface (UI) is any method by which the user interacts with a device or experience.

In AR and VR, that means a whole bunch of things...

- It can mean the headset or computer
- Devices in the virtual or real world
- Avatars who act as people or animals
- Environment both seen and unseen

Grant recipient projects reflect the broadness

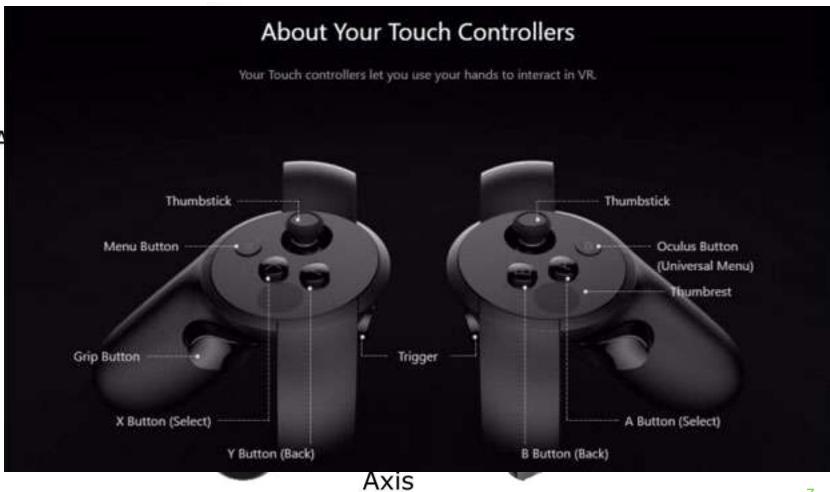
- Spatial information based on your personality
- Equipment testing
- Mixed reality
- Gloves/wands/voice and future?
- Adaptive information to improve performance

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## WHAT THEY ARE





## EFFECT ON USERS

What is the effect on cognitive load?

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#### Our experience

- Fire in the OR
  - Teleport
  - Grab
  - Use
  - Point and click
- Usability testing
  - Initial testing
  - Tutorial
  - Tutorial testing

### Study results

- Non-gamers struggle<sup>1</sup>
- Users need outside instructions
- Users can't remember controller's main function
- Users couldn't remember how to select an object
- They are good for learning<sup>2</sup>







# WHY GLOVES?

What is the effect on cognitive load?

### Profound affordances, aka immersion

- Feeling of presence<sup>1</sup>
  - "Tricking" your mind into feeling that you're there
  - Heightens awareness, attentiveness, memory
- Embodiment
  - Agency associated with manipulating content
  - Hand gestures may be special<sup>2,3</sup>
  - Gestures build neural pathways, i.e. muscle memory
  - May reduce cognitive load<sup>3</sup>

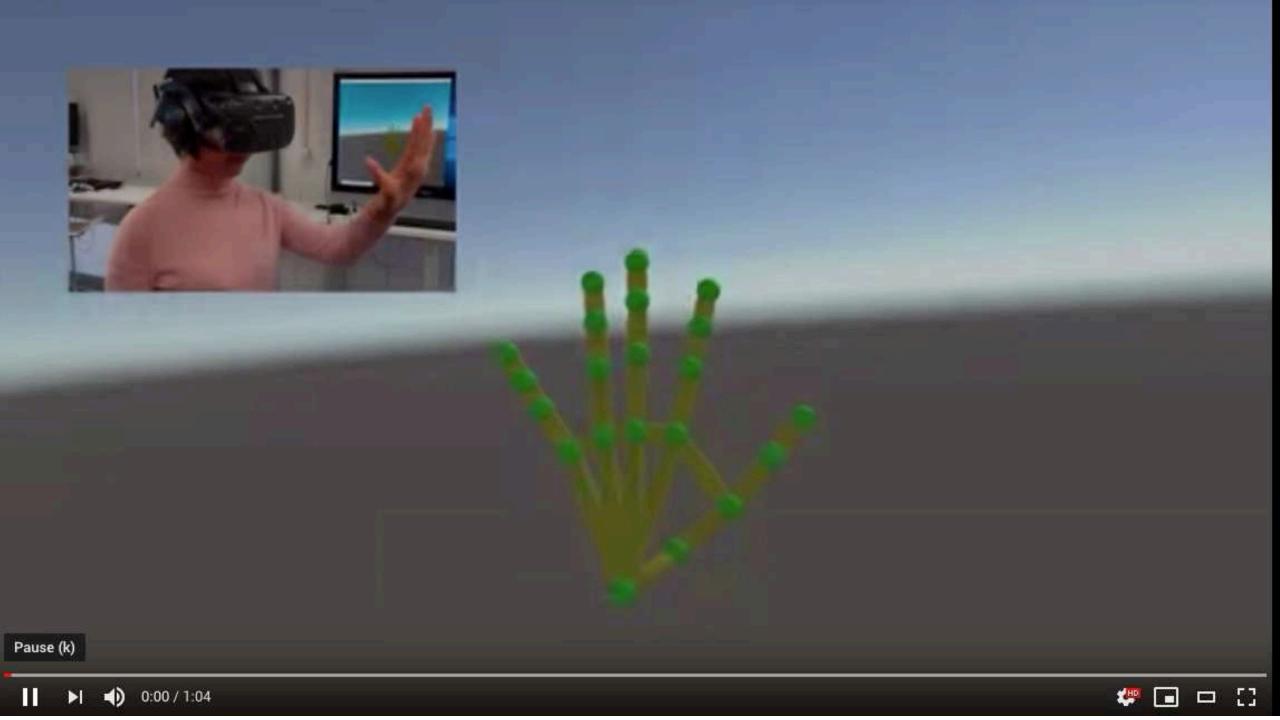


# WHY NOT GLOVES

### Drawbacks to hand tracking/gloves

- Suspension of disbelief
  - Latency
  - Drift







# WHY NOT GLOVES

#### Drawbacks to hand tracking/gloves

- Suspension of disbelief
  - Latency
  - Drift
  - Occlusion
- Problems with high use
  - Most have crushable elements
  - How do you keep them sanitary?
- Cost
  - Some are inexpensive ~ \$70
  - Up to over \$4,000

And...







# STATE OF GLOVES

There are a bunch! Some cool features!

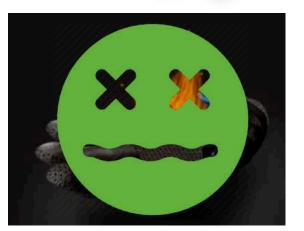
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## OTHER UIS

#### Where is UI research going?

- Gesture
  - This is hand tracking
  - Requires users to learn gestures
  - Doesn't aid if not congruent
- Mood
  - Require sophisticated equipment
  - Costly right now
  - No standardized way of assessing the data
  - Development of scenarios is costly
- Gaze
  - Tracking eyes
  - Pretty costly right now
  - Fairly high learning curve for users
  - Not very accurate





### • Types

- Conversation
  - Instruction
- Why it's good
  - Cost
  - No real difference between users/non-users
  - · Can mimic user's actual actions well
  - Reduced cognitive load we think

What is a voice recognition user interface?

## VOICE UI



## VOICE UI

- Challenges
  - Accents
  - Enunciation/pronunciation
  - Recognizing phrases
  - Background noise
  - Latency
  - Intuitive design

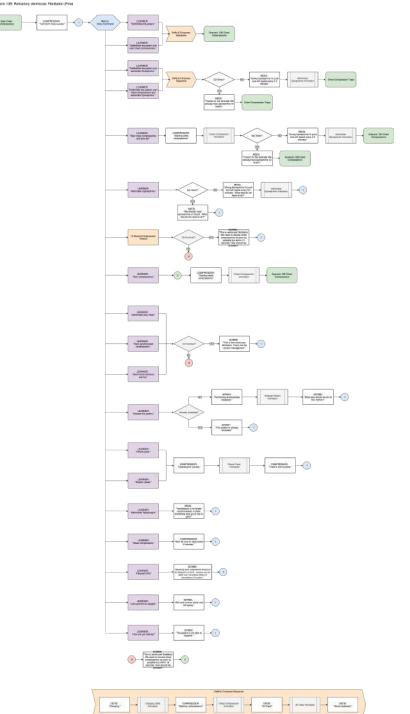
```
STARTING SCENARIO Scenario7A
LEARNER
"are you feeling" (check_patient)
RECOGNIZED INTENT check_patient
"Phyllis synchronized cardioversion at 200 joules" (start cardioversion 120)
RECOGNIZED INTENT start cardioversion 120
CORRECT RESPONSE
STARTING SCENARIO Scenario7B
LEARNER
"synchronized cardioversion at 199 joules" (start cardioversion 120)
RECOGNIZED INTENT start cardioversion 120
INCORRECT RESPONSE
INCORRECT RESPONSE
LEARNER
"Phyllis synchronized cardioversion at 200 joules" (start cardioversion followup)
RECOGNIZED INTENT start cardioversion followup
CORRECT RESPONSE
```



## APP LOGIC

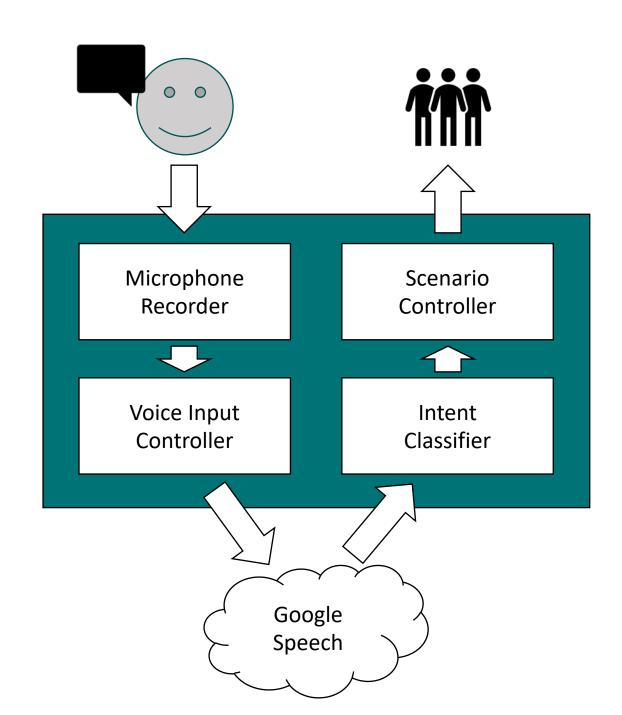
Flow charts

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## APP DESIGN





## USER EXPERIENCE

#### Getting users used to a voice UI

- How do you know when you can talk?
  - Problems with listening all the time
  - UI design with avatar gaze
  - UI design with gaming elements
- How do you know what to say?
  - Model commands early
- How do you give feedback?
  - When do you give it
  - It matters how you say it

#### Multimodal voice UI

- What is it?
- Do you need it?
- How do you keep cognitive load reasonable?





## ROBERT PUTFARK

EMS Captain Arvada FPD







**#PSCR2019 Come back for the** Next Session 3:15 PM